



BRANDWEER

Zuidoost-Brabant



Regional and National Multidisciplinary Co-operation.

The way the Dutch manage their crises and disasters

Personal Introduction

Jac J. Rooijmans
(Born in Eindhoven, 1956)



- Director Regional Safety Organisation Southeast Brabant (region of Eindhoven)
 - CFO Fire Service
 - Commander Medical Services (crisis and disaster)
 - Director Multidisciplinary Command & Control Centre
- Former chief of Police, including six years as an Assistant Chief Constable of Police in the south of the Netherlands.
- Private enterprise for 4 years



More personal facts

- Boardmember of the Dutch fire service association NVBR
- Boardmember of Dutch medical service association GHOR.nl
- Chairman of the national forum for harmonisation of multi-disciplinary crisis and disaster management
- Member of the Federation of the European Union Fire Officer Associations

The logo for NVBR (Nederlandse Vereniging van Brandweerlieden) is displayed in a red and black pixelated font.

Program



1. Dutch policy of multi-agency crisis and disaster management
2. Examples of multi-disciplinary co-operation and co-ordination
3. Intensification of the co-operation in the near future





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Dutch policy of multi-agency crisis and disaster management

Change to survive – the wider role of the Fire and Rescue Services

Since 1985 - new law for Fire and Rescue Services:

- Suspension of the Civil Protection Service
- Civil protection part of regular job of emergency services and municipal services
- Regional Fire Service became co-ordinator of preparation of the crisis and disaster management

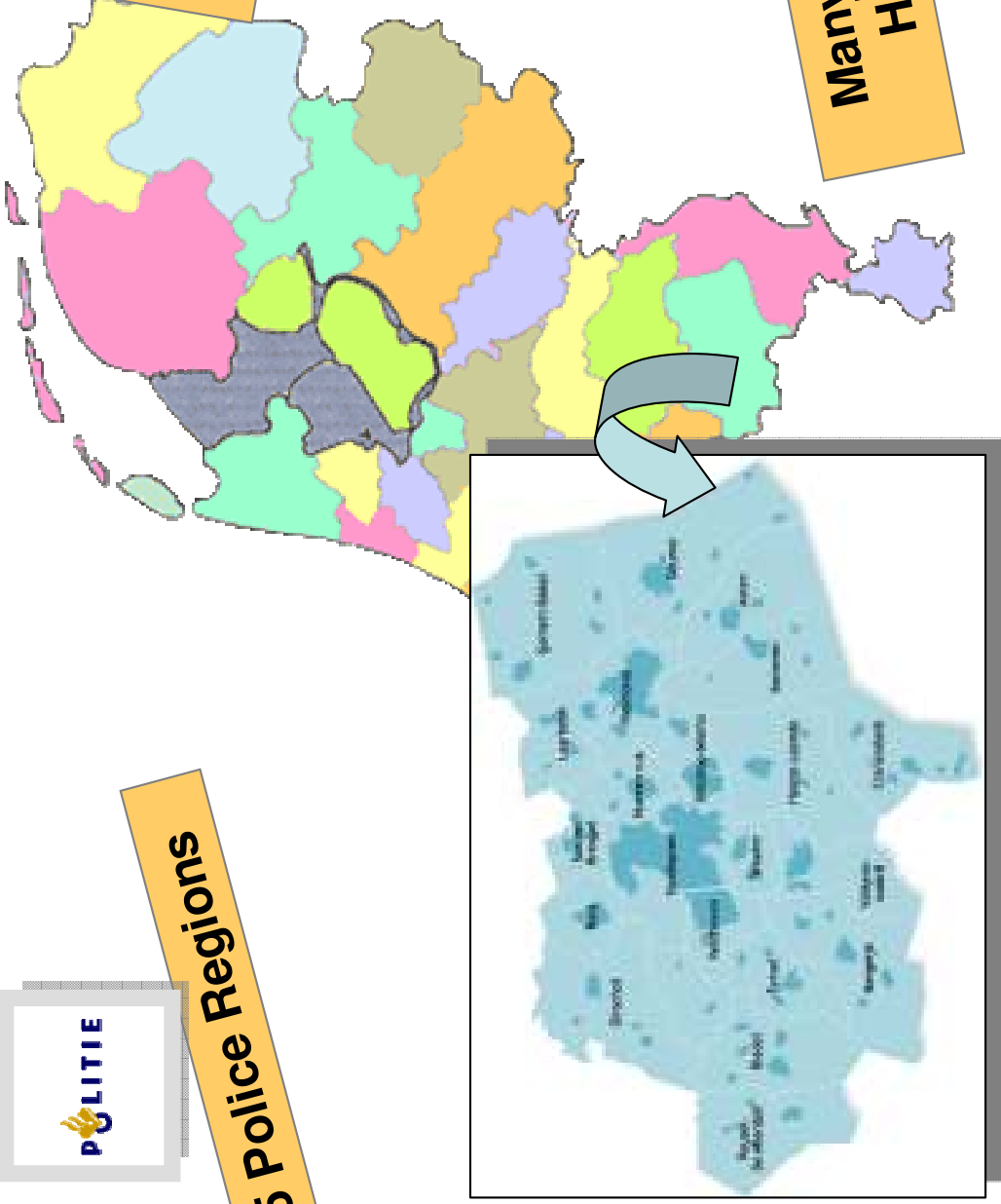
Several large accidents showed that improvement of crisis and disaster management in the Netherlands was necessary



Regional Safety Organisations



25 Police Regions



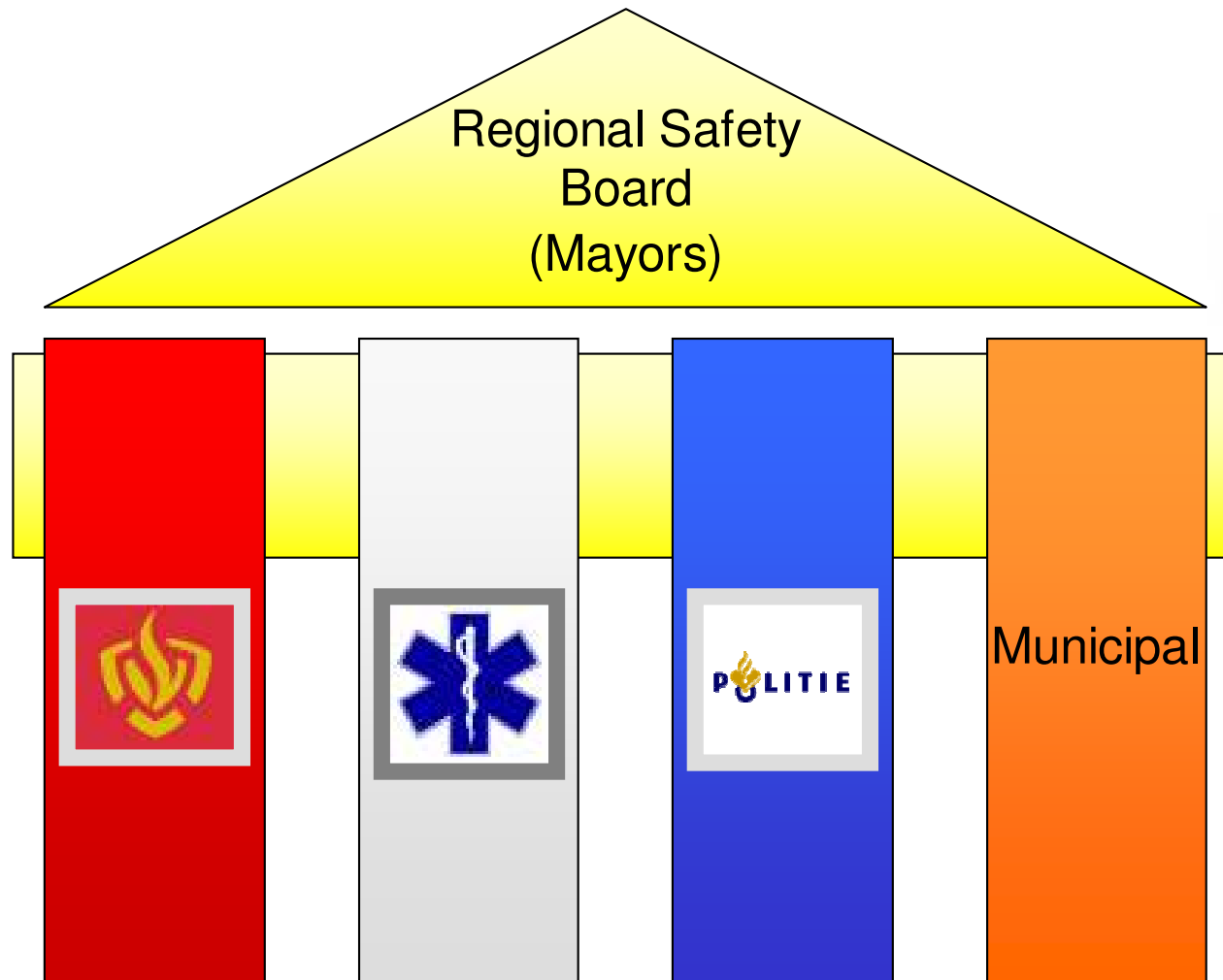
App. 450 municipal Fire Brigades



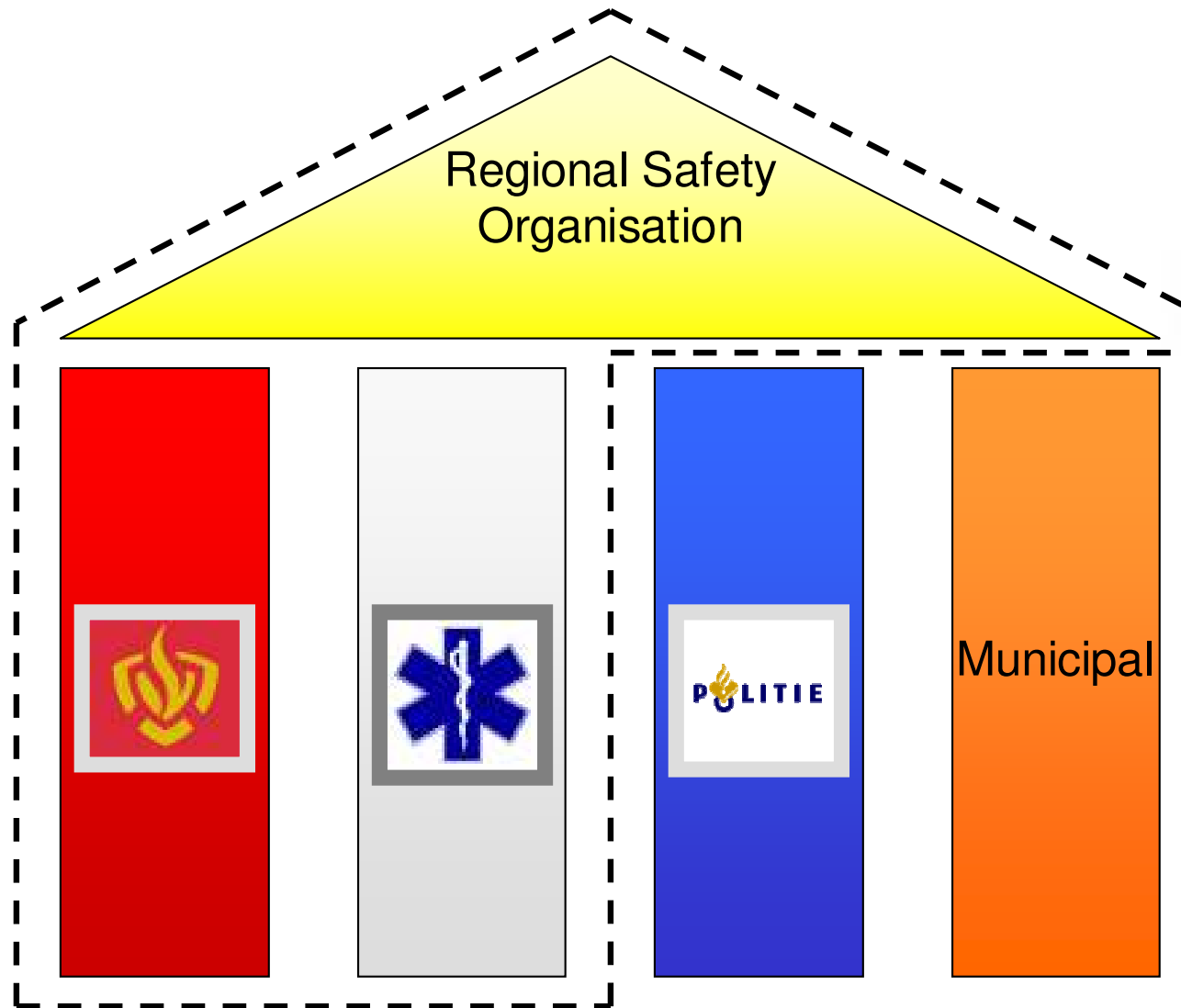
Many partners in Health Care



Policy



Policy



Regional Safety Organisation

- From “physical disaster” management to crisis management
- At regional scale instead of local scale
- Equal territory borders as existing Police Regions
- One board for all parties
- One regional organisation for both Fire and Medical Service
- Intensification of the co-operation with Police Service



A new law for Regional Safety Organisations

- Effective on January 1st, 2010
- To improve the crisis and disaster management
- Better unity and interaction with other partners in times of crisis
- One board of mayors
- Obligated to come to a regional Fire Service, (unless)
- Quality criteria and quality control on national level
- Priority of information management

From C- to B+



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**Examples of multi-disciplinary
co-operation and co-ordination**

Executive board

- Forum at director level
- Members:
 - Chief Constable regional Police
 - CFO regional Fire Service
 - Commander Medical Service
 - Municipality secretary on behalf of all municipalities
- To stimulate and co-ordinate the multi co-operation of the agencies
- To facilitate the board of the regional Safety Organisation and the board of the regional Police



Multi co-ordination system

- Equal scaling-up levels for each service
- Five co-ordination phases (Phase 0 to 4)
- Combining team activities of emergency and municipal services on a certain level and scale



Co-ordination Phase 0

Operational

Government

Execution level:
representatives from
police, fire dept &
medical services

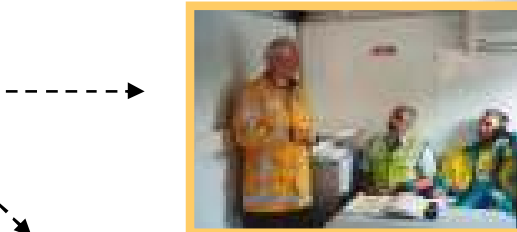
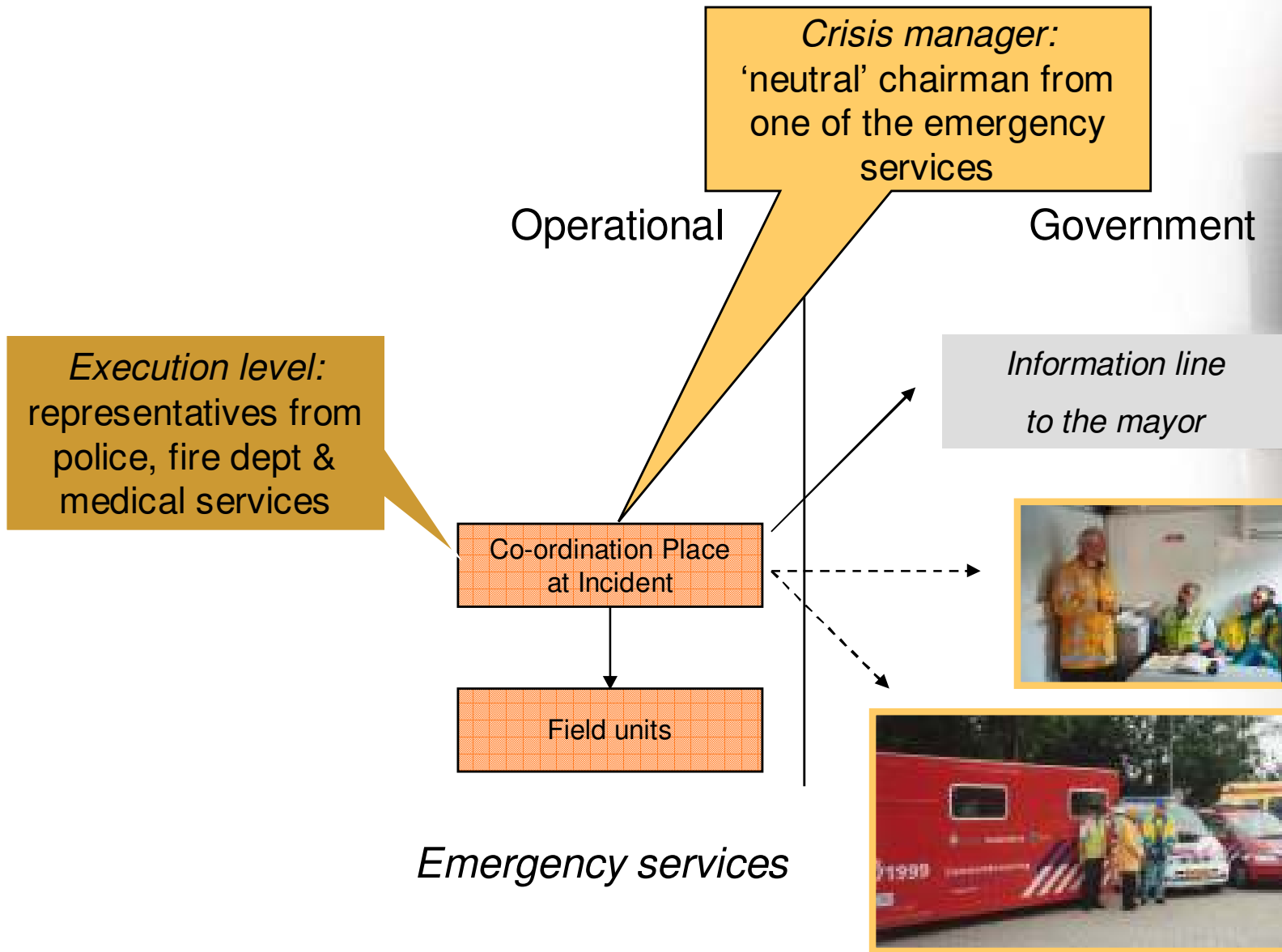
Field units



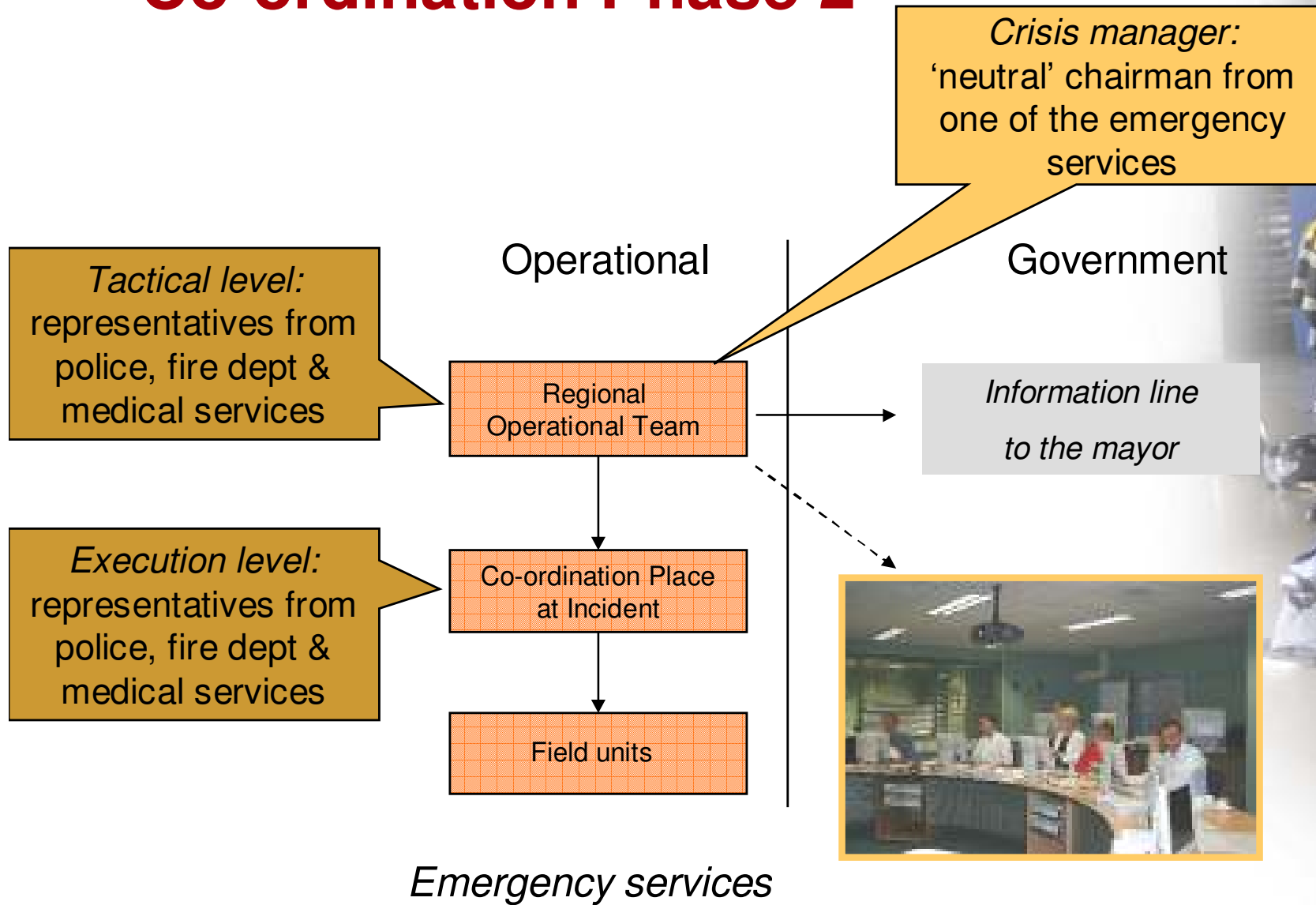
Emergency services



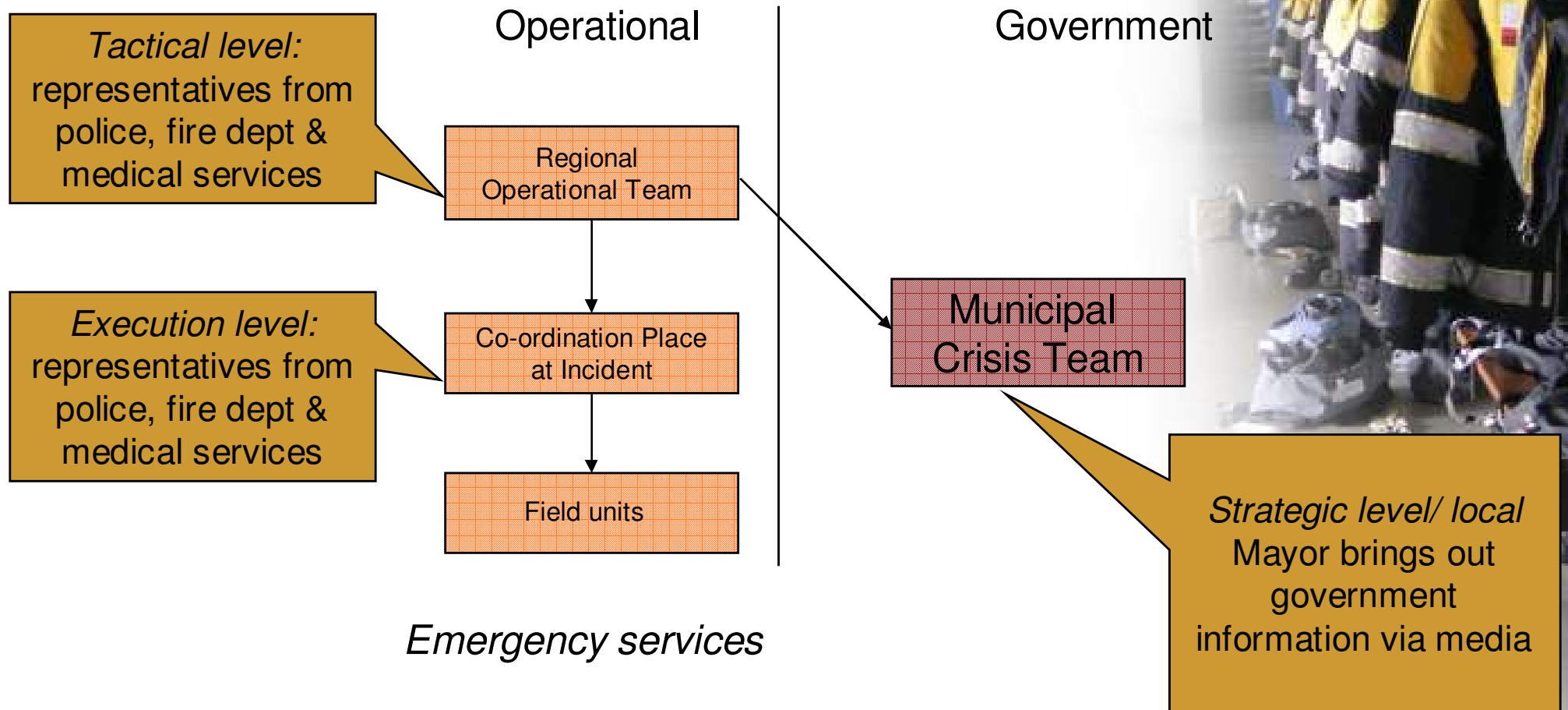
Co-ordination Phase 1



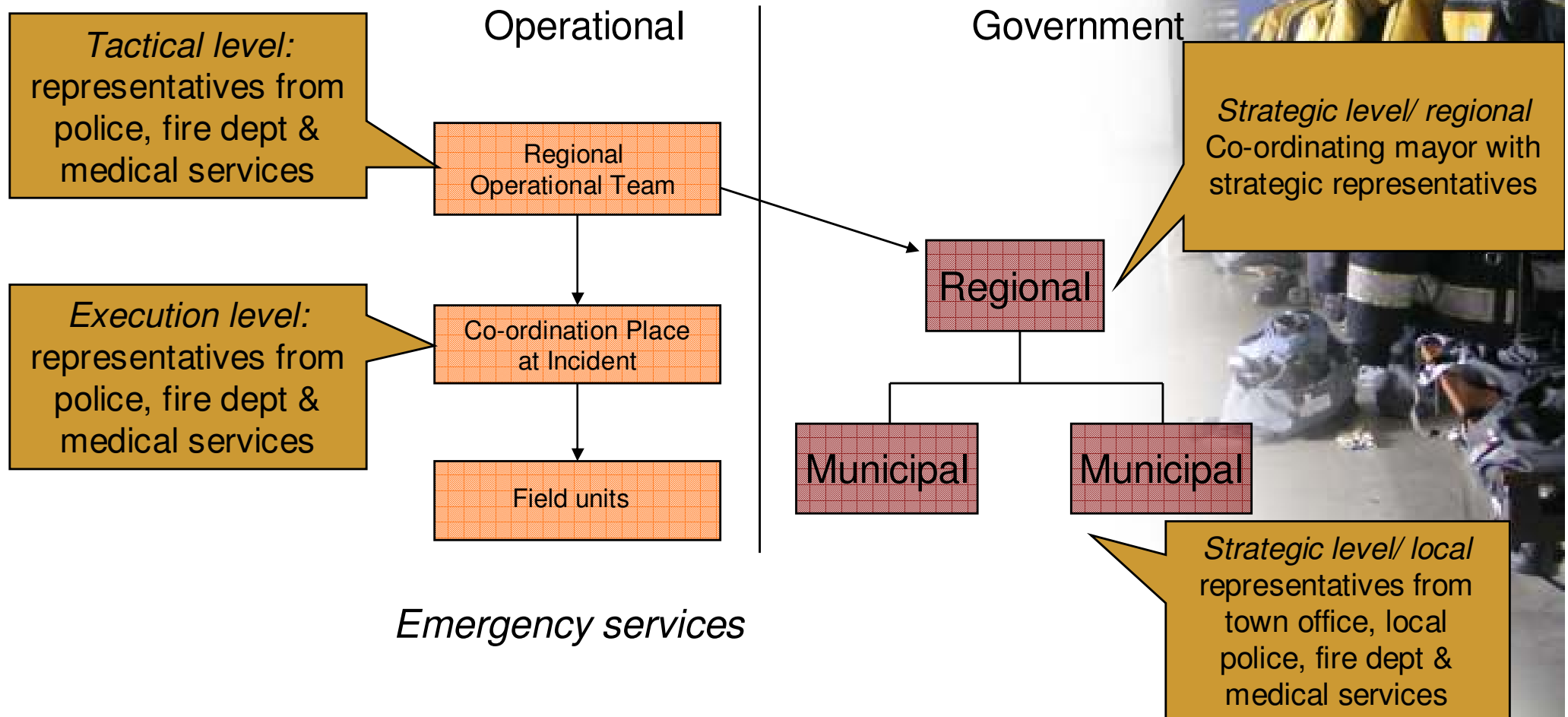
Co-ordination Phase 2



Co-ordination Phase 3



Co-ordination Phase 4



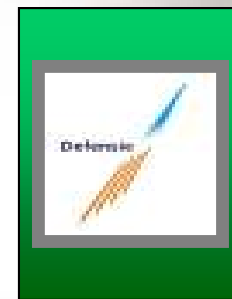
Multi Command & Control Room

- *Living together stimulates working together*
- From co-habitation to integration
- Under responsibility of the board of the Regional Safety Organisation
- One-headed management
- Multi crisis co-ordinator 24/7
- C2000 trunking system
- Equal ICT hard/software for dispatch



Safety Office

- Office for multi-disciplinary preparation of the crisis and disaster management
 - Risk analysis
 - Multi procedure
 - Multi plans – maps – drawings
 - Training and exercises
 - Evaluation
- Manpower from all agencies and the army



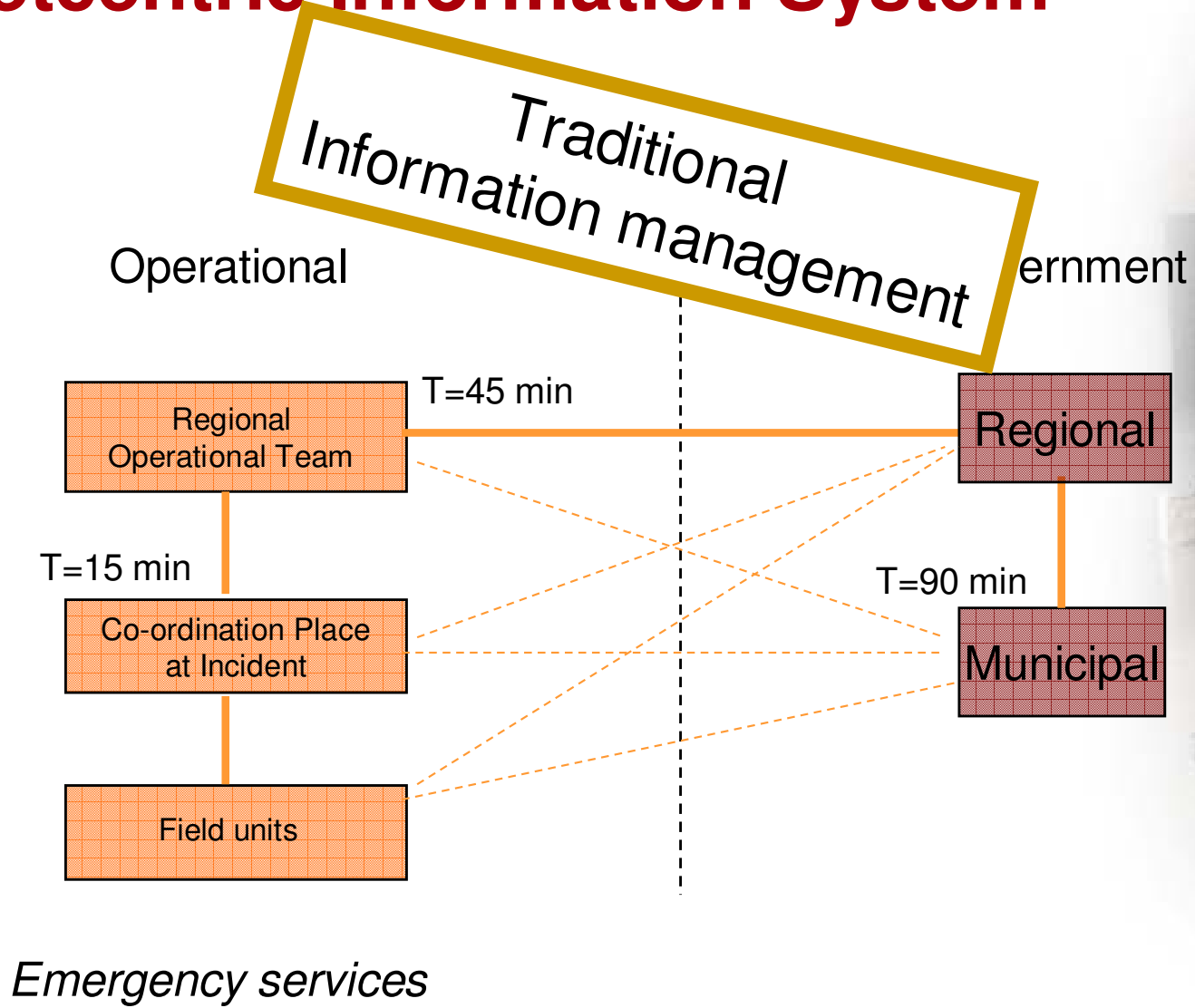


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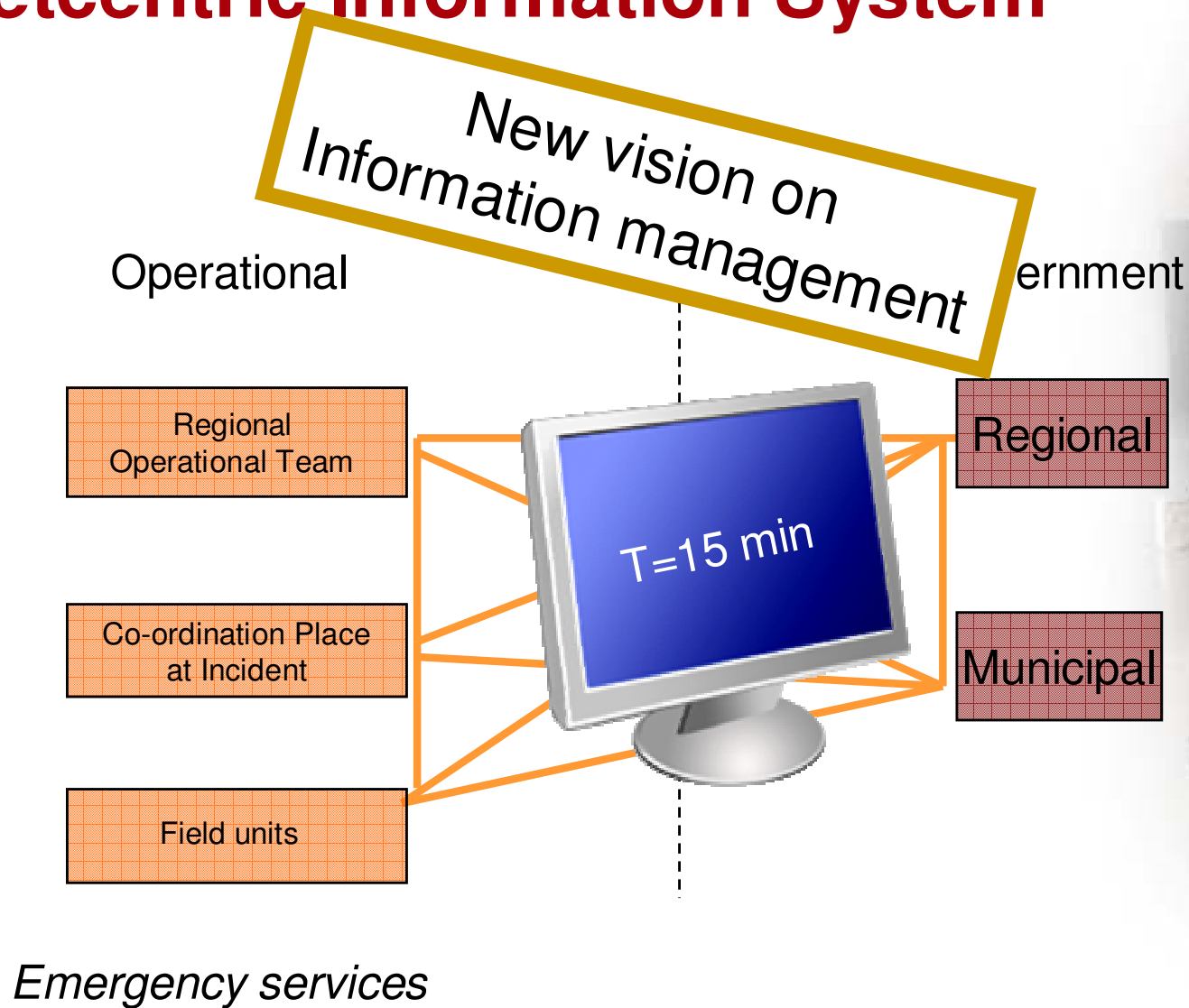
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**Intensification of the
co-operation in the near future**

Netcentric Information System



Netcentric Information System



National development

On government level

- Less regions with a larger scale
- Shared services on a national level
- Less Command and Control Rooms (approx. 5) Each providing more regions
- Increase of national quality criteria
- National regulations only for main issues and to improve quality



National development

On national branch level

- Strategic Journey 2045

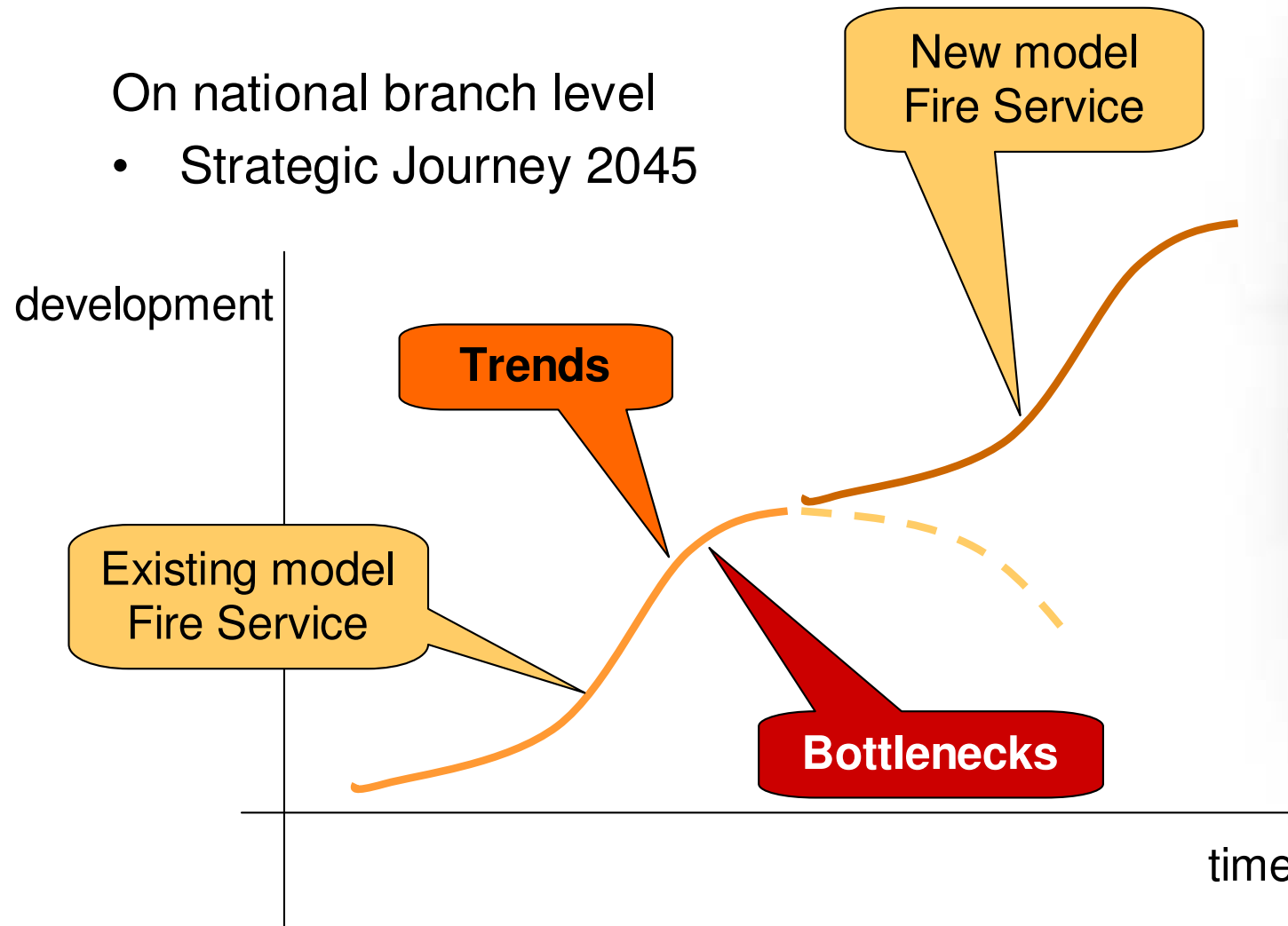
But why?

Think about the
daddy-mummy-shop
principle



National development

- On national branch level
- Strategic Journey 2045



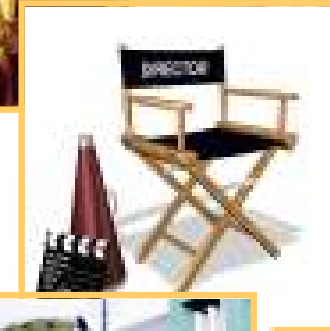
National development

On national branch level

- Strategic Journey 2045
 1. Night Watchman
 2. Director
 3. Neighbourly help
 4. Guaranteeing the continuity

Development directions for each scenario

→ Issues for the policy in the next 10 years



Regional development

- From 'safety in times of crisis' to public safety
 - Alcohol, drugs, youth, prostitution, maltreatment etc
 - New partners and new networks
- Co-operation with Police Service will intensify
- Co-operation with Public Health Service will intensify
- Thinking about new concepts:
 - Other ways of organising the management
 - Using new techniques and tactics (innovation)
 - Changing the perception (vulnerability and responsibility of civilians)





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Changing to Survive

The wider role of the Fire and Rescue Services

Some advice to you

- Start up your own Strategic Journey
- Grow out to be the platform for all the safety discussions

Fire Service → Safety Service

- Look out for the connections to your partners without losing your own strength

1 + 1 can be 3

Think
outside the box



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Thank You – Dank u wel